

sender

customer no: D
name:
address:

Dear Customer,

Our products are subject to a permanent quality control. Nevertheless, if you still have any complaint, please send us back the goods along with this form.

In order to process your return even faster, we need a completed return form.

The return of the article is only possible by stating the serial or batch number.

Thank you for your understanding.

recipient

FIOR & GENTZ GmbH
Dorette-von-Stern-Str. 5
D-21337 Lüneburg

Your FIOR & GENTZ Team

Return form

information on return

date:

contact	<input type="text"/>	phone no	<input type="text"/>
transaction no	<input type="text"/>	commission (if existing):	<input type="text"/>

reason for return

wrong article

wrong amount

other

- | | | | |
|------------------------------|------------------------------|--|--|
| 1 on delivery note | 4 on delivery note | 6 no article ordered | 10 selection ordered |
| 2 in shipping package | 5 in shipping package | 7 wrong article ordered | 11 too late delivery |
| 3 in packaging unit | | 8 article is no longer required | 12 article defect/ poor quality |
| | | 9 sample package | |

Request for:

A Replacement

B Credit note

12 detailed description of the defect/problem:

pos.	art.-no	serial no/batch no	delivery amount	amount of return	reason for return [1 - 12]	replacement, credit [A / B]