Return Form for the NEURO HiTRONIC, NEURO HiSWING, NEURO HiSWING R+ Functional Unit

Dear Customer,

You have purchased a NEURO HiTRONIC, NEURO HiSWING or NEURO HiSWING R+ system joint in which a functional unit is installed. FIOR & GENTZ's services include free repair of the functional unit (if necessary) within 36 months of the system joint being purchased.

If you notice a malfunction in the functional unit of your system joint, please contact FIOR & GENTZ's Technical Support. Once you have made an appointment, Technical Support will carry out an online analysis of the error. If the online analysis shows that the functional unit must be sent to FIOR & GENTZ, a replacement functional unit for the NEURO HiTRONIC will be made available to you for the duration of the repair. For the NEURO HiSWING and NEURO HiSWING R+, you will receive a replacement cover plate for the duration of the repair.

Please fill in the following information, if Technical Support came to the decision together with you that the functional unit must be sent to us for repair during the online anaylsis. Please incluse this Return Form with the functional unit..

Thank you for your understanding.
Ihr FIOR & GENTZ Team

Company

Customer number _____

Company name* _____

Legal form* _____

** Required.*

Contact Person

☐ Ms ☐ Mr

Last name*, First name _____

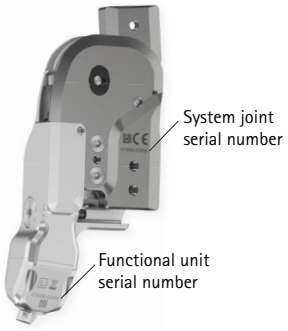
Department/Position _____

Phone* _____

Mobile _____

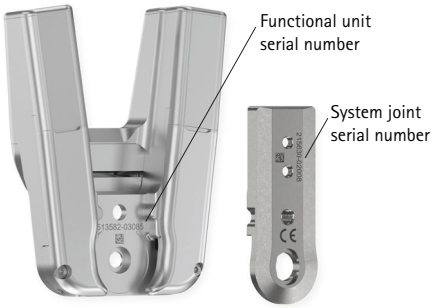
Email* _____

☐ **NEURO HiTRONIC**



☐ **NEURO HiSWING**

☐ **NEURO HiSWING R+**



☐ Repair of functional unit

Functional unit serial number* _____

System joint serial number* _____

Description of issue

_____

_____

_____

Place, Date _____

Signature _____

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FIOR & GENTZ
Dorette-von-Stern-Straße 5
21337 Lüneburg (Germany)

+49 4131 24445-0
+49 921 95659554

info@fior-gentz.de
www.fior-gentz.com